



Pacific Basin is one of the world's leading owners and operators of modern Handysize and Supramax dry bulk ships. We are listed in Hong Kong and operate globally with a fleet of over 270 ships trading worldwide. Our team comprises about 4,600 seafarers and over 400 shore staff in 14 key locations around the world.

Job Title	Commercial Claims Manager	Location	London
Department	Chartering	Reporting Line	General Manager

Role Summary	Provide commercially focused legal and claims support to the Chartering and Operations teams throughout the fixture lifecycle. The role is responsible for advising on charterparty interpretation, contractual risk, sanctions compliance and dispute resolution, enabling the business to make informed commercial decisions while protecting the Company's interests. Working closely with internal stakeholders and external counterparties, the Commercial Claims Manager assesses and manages claims exposure, supports the resolution of disputes, and delivers practical guidance on complex contractual and operational issues within the dry bulk shipping sector.
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Internal Stakeholders	Chartering and Operations Teams
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Responsibilities	<ul style="list-style-type: none"> • Give in-house guidance on a wide variety of issues that may occur pre- and post-fixture. • Remain up to date on new regulations, case law and other relevant legal developments. • Ensure compliance with sanctions regulations, including conducting thorough due diligence assessments to mitigate the risks of engaging with sanctioned entities. • Assist in making good commercial decisions while safeguarding company interests, balancing customers' needs. • Add value to commercial dispute resolution by assessing claim exposure and providing expert opinion on optimal handling strategies. • Handle assigned claims in collaboration with internal and external stakeholders to ensure efficient and effective resolution.
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Skills Capabilities Qualifications	<ul style="list-style-type: none">• Strong stakeholder management and communication skills, with the ability to influence outcomes and build credibility across all levels of the organisation.• 5-8 years of relevant experience in shipping claims handling, maritime disputes, or related legal/compliance roles• For candidates without direct claims or legal experience should have 10+ years of relevant dry bulk chartering and/or operations experience, including significant exposure to charter party disputes and claims management.• Strong drafting, negotiation and dispute resolution skills.• Comfortable working independently while contributing effectively within a collaborative team environment.	Attributes / Personality	<ul style="list-style-type: none">• Strong attention to detail and an ability to quickly identify differences and nuances between similar situations.• Confident and pragmatic, with excellent written and spoken English.• Able to manage multiple priorities and work independently in a fast-moving commercial environment.• Strong analytical and organisational skills, with the ability to gather, assess and interpret large volumes of information.• Able to challenge opinions constructively and influence stakeholders diplomatically.• Team-oriented, adaptable and committed to delivering practical solutions that balance legal risk with commercial objectives.
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If you are selected, you will be continuously assessed not only on the basis of your performance, but also on the basis of your attitude and behavior. Cultural fit and adherence to Company values is of paramount importance. We are committed to fostering a diverse, equitable, and inclusive workplace where all colleagues feel valued and empowered to bring their authentic selves to work. Please apply with a full résumé, salary expectation and contact details to the Human Resources Department at recruiting@pacificbasin.com. We only accept CVs in pdf format. (Application deadline: 17 Jun 2026)

All applications will be treated in strict confidence and used solely for recruitment purposes.